
SOUTHAMPTON CITY COUNCIL
HEALTH OVERVIEW AND SCRUTINY PANEL
MINUTES OF THE MEETING HELD ON 1 OCTOBER 2015

Present: Councillors Bogle (Chair), Furnell, Houghton, Mintoff, Smith, Tucker and White (Vice-Chair)

5. **APOLOGIES AND CHANGES IN MEMBERSHIP (IF ANY)**

It was noted that following receipt of the temporary resignation of Councillors Noon and Parnell from the Panel the Head of Legal and Democratic Services, acting under delegated powers, had appointed Councillors Mintoff and Smith to replace them for the purposes of this meeting.

6. **MINUTES OF THE PREVIOUS MEETING (INCLUDING MATTERS ARISING)**

RESOLVED: that the minutes for the Panel meeting held on 23rd July 2015 be approved and signed as a correct record.

7. **SOUTHAMPTON CITY CCG CONSULTATION - GETTING THE BALANCE RIGHT IN COMMUNITY BASED HEALTH SERVICES**

The Panel considered the report of the Director of System Integration (CCG) detailing the process and findings of the consultation on the CCG's proposal to close the Bitterne Walk-In Service.

The Panel were given a detailed overview regarding the decision taken, reasons behind the decision and next steps from: John Richards - Chief Officer NHS Southampton City CCG, Dr Sue Robinson – Clinical Chair CCG and Alex Whitfield - Chief Operating Officer Solent NHS Trust, and with the consent of the Chair, received representations from local residents and interested parties.

Following the request for assurances outlined in the Panel's published response to the CCG consultation Peter Horne, Director of Systems Integration CCG, provided a presentation regarding access to health services and discussed the draft Urgent and Emergency Communication Plan that had been developed by the CCG to raise awareness of, and confidence in, the alternatives to the Bitterne Walk-In Service.

The Panel were updated on the successful application made by Southampton Primary Care Limited (SPCL) to NHS England for the Prime Minister's Challenge Fund relating to primary health care hubs in the City and, at the invitation of the Chair, the Cabinet Member for Adult Social Care raised the potential for an integrated community hub on the east of the City to accommodate health and community services.

RESOLVED

- (i) that the draft Urgent and Emergency Communication Plan be circulated to the Panel for comment;
- (ii) that response times and key performance information relating to both the NHS 111 Service and the GP Out of Hours service are circulated to the Panel;

- (iii) that the proposal for a community hub on the east side of the City be considered at a future meeting of the Panel in the event that the scheme progresses; and
- (iv) that the Panel scrutinise the impact and implementation of the closure of the Walk-In Service at each meeting of the HOSP until the Panel informs the CCG that the information is no longer required.

8. **EMERGENCY DEPARTMENT PERFORMANCE**

The Panel considered the report of the Chief Executive of University Hospital Southampton NHS Foundation Trust updating the Panel on the performance of the Emergency Department.

The Panel welcomed the progress and improvement made in managing urgent and emergency patients. It was acknowledged that the good performance had not been sustained through August and that this was due to the high attendance and increased number of accidents. It was also acknowledged that data on this area formed part of a bigger picture but the Panel queried as to when this performance might be achieved over a sustained period.

RESOLVED that UHS Emergency Department performance continue to be considered by the Panel at future meetings.

9. **UPDATE ON DISCHARGES FROM UNIVERSITY HOSPITAL SOUTHAMPTON**

The Panel considered the report of the Chief Executive of University Hospital Southampton NHS Foundation Trust and the Acting Director of Adult Social Care, outlining progress being made reducing complex discharges in the Hospital.

The Panel noted the positive work undertaken and improvements made since its last consideration of the issue including:

- the impact of the new Domiciliary Care contracts on delayed discharges;
- the integration of work with partners for a system wide response on delayed transfers;
- work on pre-discharge assessments including establishment of a new Care Placement Team and consideration of other ways of working; and
- a new approach to family choice, all of which were leading to an improvement in the flow of patients.

The Panel noted that its support was requested for the move to achieve 13 discharges per day for Southampton patients to allow more operations to be performed this winter and better access from the emergency department for those patients needing beds. The Panel questioned as to when this target might be achieved over a sustained period although it was acknowledged the target had been achieved and indeed exceeded on occasion.

RESOLVED that, taking into account the increased pressure on the system anticipated over the winter period and effects of new initiatives, the progress on discharges and delayed transfers of care be considered at the meeting of the Panel on 28 January 2016.

10. **ADULT SOCIAL CARE: KEY PERFORMANCE INDICATORS**

The Panel considered the report of the Acting Director of Adult Social Care outlining performance in Adult Social Care between April and August 2015.

The Cabinet Member for Health and Adult Social Care was present and with the consent of the Chair addressed the meeting.

The Panel noted the overall upward trend in performance and areas of significant improvement and queried barriers to improved performance. These barriers were outlined by officers and included timely reviews of individual care and support packages although it was acknowledged that the recording of reviews was subject to expected improvements and data collection.

The Panel also noted that the streamlining of processes for direct payment was currently under consideration.

RESOLVED

- (i) that the Panel noted performance in Adult Social Care between April and August 2015 against the twelve key indicators for Adult Social Care; and
- (ii) that the Panel recommended that Adult Social Care key performance information be presented to the Panel at its meeting on 28 January 2016 as part of the continuing quarterly monitoring process agreed at its meeting in March 2015.

11. **HEALTH AND WELLBEING BOARD REVIEW**

The Panel considered the report of the Assistant Chief Executive seeking views from the Panel on the review of the Health and Wellbeing Board to feed into the recommendations arising from the review to be considered by Full Council in November 2015.

The Cabinet Member for Health and Adult Social Care was present and with the consent of the Chair addressed the meeting.

RESOLVED that the Panel recommended that the review of the Health and Wellbeing Board considers how the Board can exert influence on key levers of change for health outcomes such as transport and planning.

12. **MONITORING SCRUTINY RECOMMENDATIONS**

The Panel received and noted the report of the Head of Legal and Democratic Services setting out progress on recommendations made at previous meetings.

The Panel noted the additional recommendations made by Overview and Scrutiny Management Committee as detailed in the report.